IMPORTANT SAFETY INSTRUCTIONS
PLEASE READ CAREFULLY BEFORE USE • FOR HOUSEHOLD USE ONLY
If the charging cable plug does not fit fully into the outlet, reverse the plug. If it still does not fit, contact a qualified electrician. DO NOT force into outlet or try to modify to fit.

⚠️ WARNING
To reduce the risk of fire, electric shock, injury, or property damage:

GENERAL WARNINGS
When using an electrical appliance, basic precautions should always be followed, including the following:

1. Robotic vacuum cleaner consists of a robotic vacuum and charging dock with power supply. These components contain electrical connections, electrical wiring, and moving parts that potentially present risk to the user.
2. Before each use, carefully inspect all parts for any damage. If a part is damaged, discontinue use.
3. Use only identical replacement parts.
4. This robotic vacuum cleaner contains no serviceable parts.
5. Use only as described in this manual. DO NOT use the robotic vacuum cleaner for any purpose other than those described in this manual.
6. With the exception of filters, DO NOT expose any parts of the robotic vacuum cleaner to water or other liquids.

USE WARNINGS
7. This appliance can be used by persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.
   a) Children shall not play with the appliance.
   b) Cleaning and user maintenance shall not be made by children without supervision.
8. Always turn off the robotic vacuum cleaner before inserting or removing the filter or dust bin.
9. DO NOT handle plug, charging dock, charging cable, or robotic vacuum cleaner with wet hands. Cleaning and user maintenance shall not be made by children without supervision.
10. DO NOT use without robot dust bin and filters in place.
11. DO NOT damage the charging cord:
   a) DO NOT pull or carry charging dock by the cord or use the cord as a handle.
   b) DO NOT unplug by pulling on cord. Grasp the plug, not the cord.
   c) DO NOT close a door on the cord, pull the cord around sharp corners, or leave the cord near heated surfaces.
12. DO NOT put any objects into nozzle or accessory openings. DO NOT use with any opening blocked; keep free of dust, lint, hair, and anything that may reduce airflow.
13. DO NOT use if robotic vacuum cleaner airflow is restricted. If the air paths become blocked, turn the vacuum cleaner off and remove all obstructions before turning on the unit again.
14. Keep nozzle and all vacuum openings away from hair, face, fingers, uncovered feet, or loose clothing.
15. DO NOT use if robotic vacuum cleaner is not working as it should, or has been dropped, damaged, left outdoors, or dropped into water.
16. DO NOT place vacuum cleaner on unstable surfaces.

17. DO NOT use to pick up:
   a) Liquids
   b) Large objects
   c) Hard or sharp objects (glass, nails, screws, or coins)
   d) Large quantities of dust (drywall dust, fireplace ash, or embers).
   e) Smokey or burning objects (hot coals, cigarette butts, or matches)
   f) Flammable or combustible materials (lighter fluid, gasoline, or kerosene).
   g) Toxic materials (chlorine bleach, ammonia, or drain cleaner)

18. DO NOT use in the following areas:
   a) Wet or damp surfaces
   b) Outdoor areas
   c) Spaces that are enclosed and may contain explosive or toxic fumes or vapors (lighter fluid, gasoline, kerosene, paint, paint thinners, mothproofing substances, or flammable dust)
   d) Near fireplaces with unobstructed entrances.
   e) In an area with a space heater.

19. Turn off the robotic vacuum cleaner before any adjustment, cleaning, maintenance or troubleshooting.
20. Allowing any filters to air-dry completely before replacing in the robotic vacuum cleaner to prevent liquid from being drawn into electric parts.
21. DO NOT modify or attempt to repair the robotic vacuum cleaner or the battery yourself, except as indicated in this manual. DO NOT use the vacuum if it has been modified or damaged.

BATTERY USE
22. The battery is the power source for the vacuum. Carefully read and follow all charging instructions.
23. To prevent unintentional starting, ensure the vacuum is powered off before picking up or carrying the vacuum. DO NOT carry the appliance with your finger on the power switch.

24. Use ONLY the Shark® charging dock XSDKOOCK100 and use only battery RVBAT850. Use of batteries or battery chargers other than those indicated may create a risk of fire.
25. Keep the battery away from all metal objects such as paper clips, coins, keys, nails, or screws. Shorting the battery terminals together increases the risk of fire or burns.
26. Under abusive conditions, liquids may be ejected from the battery. Avoid contact with this liquid, as it may cause irritation or burns. If contact occurs, flush with water. If liquid contacts eyes, seek medical help.

27. Robotic vacuum cleaner should not be stored, charged, or used at temperatures below 50°F (10°C) or above 104°F (40°C). Ensure the battery and vacuum have reached room temperature before charging or use. Exposing the robot or battery to temperatures outside of this range may damage the battery and increase the risk of fire.
28. DO NOT expose the robotic vacuum cleaner or battery to fire or temperatures above 265°F (130°C) as it may cause explosion.
29. Non-rechargeable batteries cannot be recharged.
30. Robot is not to be operated in an area where a direct hazard is located.

BOTBOUNDARY® STRIPS
31. DO NOT put BotBoundary strips underneath carpet or rugs.
32. Always use BotBoundary strips around reflective flooring and surfaces.
33. BotBoundary strips should always be used near carpeted stairs.
34. DO NOT place BotBoundary strips within 10 feet of the dock.
35. For your robot’s cliff sensors to work properly, all runners, rugs, or carpets must be eight inches from any stairs (or it must be continuous and extend over the edge of the stairs). If a runner, rug or carpet edge that is less than eight inches from the stairs cannot be moved, you must use a BotBoundary strip to block off the stairs.

SAVE THESE INSTRUCTIONS
For the latest warnings and cautions, go to sharkclean.com/robothelp
GETTING TO KNOW YOUR SHARK IQ ROBOT®

Charge Indicator Lights
Error Indicator Light
Wi-Fi Indicator Light

Front Bumper
Clean Button
Dock Button
Navigation Module

Dust Bin Release Button

Charger Cord Wrap
Cliff and Boundary Sensors

Side Brush
Battery Door
Self-Cleaning Brushroll
Vision Module

Charging Contact

Front Caster Wheel

Drive Wheel
Brushroll Door

Robot Dust Bin and Filter

Charging Dock
Charging Contact

FRONT

BACK

Charger Cord Wrap
DOCK SETUP

INSTALLING THE SIDE BRUSHES

Snap the 2 included Side Brushes onto the square pegs on the bottom of the robot.

NOTE: Select a permanent location for the Charging Dock, because every time you relocate it, your robot will have to completely re-map your house.

NOTE: For best results, set up on bare floor or thin carpet.

NOTE: Do not place dock against baseboards, heating elements, or in direct sunlight.

Choose a level surface in a central area. Remove any objects that are closer than 3 feet from either side of the dock, or closer than 5 feet from the front of the dock. Place the dock with its back against the wall. Connect the Charging Cord to the port on the back of the dock, then plug it into an outlet. The indicator light on the dock will illuminate green when the dock has power. The dock must be plugged in continuously for the robot to find it.

CHARGING

IMPORTANT: The Shark IQ Robot® has a pre-installed rechargeable battery. Battery should be fully charged before using. It may take up to 5 hours to fully charge.

To charge, the Power button on the side of the robot must be in the ON position (I). The robot will beep when charging begins.

When the cleaning cycle is complete, or if the battery is running low, the robot will search for the dock. If your robot doesn’t return to the dock, its charge may have run out.

If the robot has no charge and cannot return to the dock, manually place it on the dock. The dock indicator light will flash blue and the robot will beep when charging begins.

NOTE: When manually placing the robot on the dock, make sure the Charging Contacts on the bottom of the robot are touching the ones on the dock. While the robot is charging, both blue LED lights will flash. When charging is complete, both blue lights will illuminate steadily.

NOTE: When picking up the robot, be careful not to place fingers between the bumper and the base of the robot.
NOTE: If the low charge light is blinking red, there is not enough charge for the robot to return to the dock. Manually place the robot on the dock.

**CHARGE INDICATOR LIGHTS**

<table>
<thead>
<tr>
<th>In Use</th>
<th>While Charging (Blue)</th>
<th>No Charge or Off</th>
</tr>
</thead>
<tbody>
<tr>
<td>[Full Charge (Blue)]</td>
<td>[Partial Charge (Blue)]</td>
<td>[Low Charge (Red)]</td>
</tr>
</tbody>
</table>

The blue indicator lights on the robot show how much charge is remaining. While the robot is charging, both blue LED lights will flash. When charging is complete, both blue lights will illuminate steadily. It may take up to 6 hours to fully charge your robot.

**BUTTONS AND INDICATOR LIGHTS**

**CHARGE INDICATOR LIGHTS**

Display the amount of charge remaining in the battery.

**"!' ERROR INDICATOR**

See Troubleshooting section for full list of error codes.

**WI-FI INDICATOR**

Blue light: connected to Wi-Fi.
Red light: not connected.
Flashing blue: setup mode.
No light: not set up yet.

**NAVIGATION MODULE**

Please keep clear and do not cover.
Upward-facing sensor aids advanced navigation.

**DOCK BUTTON**

Press to stop cleaning and send robot back to the charging dock.

**CLEAN BUTTON**

Press to begin a cleaning session. Press again to stop.

**RECHARGE & RESUME**

Press and hold the CLEAN button for 15 seconds to turn Recharge & Resume ON or OFF.

Turn ON Recharge & Resume for complete coverage in larger homes. Your robot will return to the dock, recharge, and can pickup cleaning where it left off.

**Turn ON Recharge & Resume for complete coverage in larger homes. Your robot will return to the dock, recharge, and can pickup cleaning where it left off.**
**PREP YOUR HOME**

Your robot uses an array of sensors to navigate around walls, furniture legs, and other obstacles while it cleans. To prevent the robot from bumping into objects or navigating to areas you don’t want it to, use the included BotBoundary strips. For best results, prepare your home as indicated below, and schedule a daily cleaning to ensure all floor areas are regularly maintained.

**NOTE:** Scheduling is one of many features that are only available in the app.

**OBSTRUCTIONS**
Clear cords and small objects from floors and open interior doors to ensure a complete map of your home.

**THRESHOLDS**
Your robot may have trouble clearing some high thresholds. Block off high thresholds with the included BotBoundary strips.

**STAIRS**
Your robot’s cliff sensors will prevent it from falling off ledges. For the robot’s cliff sensors to work properly, all runners, rugs, or carpets must be at least 8 inches from any stairs (or extend over the edge of the stairs.)

**Important:** Before cleaning an entire room for the first time, we recommend that you first test your robot on a small section of the floor to ensure there is no scratching.

**BotBoundary Strips**

**Usage Instructions**
1. You can cut BotBoundary strips to shorten them as needed. (18-inch minimum) If cutting a strip, make sure it’s still long enough to cover the entire area you need to block off. Gaps may cause BotBoundary strips to malfunction.
2. Make sure each BotBoundary strip lies completely flat against the floor, with no overlapping. **Note: Do not** place BotBoundary strips on top of one another.
3. For best results, place the strips between fixed objects like furniture legs or door frames, or make a closed loop around an obstacle.

**Avoid Moving the Robot & Dock**
While your robot is cleaning, do not pick it up and move it to a different room, or move the charging dock—this could impact the robot’s navigation.

**Important:** Before cleaning an entire room for the first time, we recommend that you first test your robot on a small section of the floor to ensure there is no scratching.

**Stairs**
Your robot’s cliff sensors will prevent it from falling off ledges. For the robot’s cliff sensors to work properly, all runners, rugs, or carpets must be at least 8 inches from any stairs (or extend over the edge of the stairs.)

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Your robot may have trouble clearing some high thresholds. Block off high thresholds with the included BotBoundary strips.

**BotBoundary Strips**

**Prepping Your Home Using BotBoundary Strips**
Use the BotBoundary strips to quickly and easily create no-go zones to keep your robot out of the areas you would like it to avoid. These may include:
- Near power cords
- In front of high thresholds

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**BotBoundary Strips**

**Using the Shark IQ Robot®**

**Manual Cleaning Mode**
To manually start a cleaning cycle, press the Clean button on the robot or on the mobile app. To stop the robot before it finishes cleaning and automatically returns to the dock, press the Dock button.
MAINTENANCE

EMPTYING THE DUST BIN

CAUTION: Turn off power before performing any maintenance.

Press the Dust Bin Release Tab and slide out the dust bin.

To avoid spills, be sure to hold the dust bin in an upright position. Use the finger slots to open the lid.

Look between the filter and plastic shield and make sure there is no debris buildup. Remove shield and clear any debris buildup as needed with a dry cloth or soft brush.

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USING THE SHARK IQ ROBOT®

Please visit sharkclean.com/app or call 1-888-228-5531 for answers to all your app questions.

USING THE SHARK CLEAN™ APP AND VOICE CONTROLS

Get the most out of your Shark IQ Robot® with these app features:

- Recharge and Resume
  Use Recharge and Resume to help ensure complete, multi-room coverage in your home.
- Volume Control
  You can adjust the volume level of your robot’s audio notifications.
- Scheduling
  Set whole-home cleanings for any time, any day.
- Control From Anywhere
  Wherever you are, you’re in control of your robot.
- Cleaning Reports
  Each time your robot cleans, your app will generate a cleaning report.

Search for SharkClean in the app store and download the app to your iPhone™ or Android™.

SETTING UP VOICE CONTROL WITH THE GOOGLE ASSISTANT OR AMAZON ALEXA

Visit sharkclean.com/app for setup instructions which include how to enable Shark Skill for Amazon Alexa and using with Google Assistant.

Google Assistant:
“OK Google, tell Shark to start cleaning.”
“OK Google, tell Shark to pause my robot.”
“OK Google, tell Shark to send my robot to the dock.”

Amazon Alexa:
“Alexa, tell Shark to start cleaning.”
“Alexa, tell Shark to pause my robot.”
“Alexa, tell Shark to send my robot to the dock.”

WI-FI TROUBLESHOOTING

• To use the app, your phone must be connected to a 2.4 GHz network. The app will only work on a 2.4 GHz network.
• Typical home Wi-Fi networks support both 2.4 GHz and 5 GHz.
• Do not use a VPN or a proxy server.
• Make sure Wi-Fi isolation is turned off on the router.
• If you cannot connect, call 1-888-228-5531.

STILL CAN’T CONNECT?

Restart your phone
Reboot your robot
• Make sure the power switch on the back of the DOCK is in the ON position.
• Press the power button on the side of the ROBOT to the OFF position. Wait 10 seconds, then press it again to turn power back ON.
Reboot your router
• Unplug the router power cable for 30 seconds, then plug it back in. Allow several minutes for your router to reboot completely.

ERROR CODE

<table>
<thead>
<tr>
<th>ERROR CODE</th>
<th>PROBLEM</th>
</tr>
</thead>
<tbody>
<tr>
<td>! (RED) + Wi-Fi indicator (RED Flashing)</td>
<td>Wrong password for Wi-Fi</td>
</tr>
<tr>
<td>! (Flashing red) + Wi-Fi (RED)</td>
<td>SSID cannot be found, try connecting again</td>
</tr>
<tr>
<td>! + Wi-Fi (Flashing RED alternately)</td>
<td>Wrong user name or password for your Shark account</td>
</tr>
<tr>
<td>! + Wi-Fi (Flashing RED at the same time)</td>
<td>Cannot connect to Wi-Fi</td>
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<tr>
<td>! + Wi-Fi (Flashing RED at the same time)</td>
<td>Cannot connect to Wi-Fi</td>
</tr>
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</table>
MAINTENANCE

CLEANING AND REPLACING THE FILTER

For optimal suction power, regularly clean and replace the filter inside the robot’s dust bin. See sharkaccessories.com for replacement filters.

IMPORTANT: DO NOT use water when cleaning the filter.

Remove and empty the dust bin. Clean any hair or debris off the Anti-Tangle Comb on the back of the dust bin. Pull filter out of the dust bin by the tabs. Lightly tap the filter to remove dust and debris. Reinsert the filter into the dust bin, then slide the dust bin back into the robot.

NOTE: Make sure to insert the dust bin completely, until it clicks into place.

NOTE: Replace brushroll every 6 to 12 months, or when visibly worn. See sharkaccessories.com for replacement parts.

NOTE: When cutting away debris, be sure not to cut the brushroll.

MAINTENANCE

SELF-CLEANING BRUSHROLL

The Self-Cleaning Brushroll actively removes hair wrap while your robot cleans. If some debris remains wrapped around the brushroll, continue cleaning to allow the brushroll to clean itself.

To access the brushroll, push up on the tabs on the brushroll access door, then lift off the door. Lift out the brushroll and clean off any debris. Reinstall the brushroll, inserting the flat end first. Close the brushroll access door and press down until both sides click into place.

NOTE: When cutting away debris, be sure not to cut the brushroll.
CLEANING SENSORS AND CHARGING PADS

CLEAN SENSORS AND CHARGING PADS AS NEEDED. With a dry cloth, gently dust off the sensors and pads located on the bottom of the robot and on the dock.

CLEANING SIDE BRUSHES

CLEAN SIDE BRUSHES AS NEEDED.

Carefully unwind and remove any string or hair wrapped around brushes. Gently wipe brushes with a dry cloth. To reinstall, snap the brushes over the pegs. Spin the brushes manually to make sure they are installed correctly.

NOTE: Remove and replace any side brushes that are bent or damaged. To remove a brush, lift it off its peg.

IMPORTANT: The robot uses cliff sensors to avoid stairs and other steep drops. Sensors may work less effectively when they are dirty. For best results, clean sensors regularly.

NOTE: Tools may be required to pry off front caster wheel. Brush not included.

CLEANING THE WHEELS

REMOVE AND CLEAN FRONT WHEEL Periodically. REPLACE FRONT WHEEL EVERY 12 MONTHS. See sharkaccessories.com for replacement parts.

Periodically clean the drive wheels and the housing around them. To clean, rotate each drive wheel while dusting.

Pull the Front Caster Wheel from its housing and remove any debris buildup.

Clean the wheel housing, then reinsert the caster wheel.
REPLACEMENT PARTS

Filter  Robot Dust Bin  Brushroll  Battery

Brushroll Door  Side Brushes  Charging Dock  BotBoundary®

MAINTENANCE

CAUTION: Turn off power before performing any maintenance.

TROUBLESHOOTING

If any error lights are illuminated or flashing on your Shark IQ Robot®, see the error code chart below:

<table>
<thead>
<tr>
<th>ERROR CODE</th>
<th>ERROR NUMBER</th>
<th>SOLUTION</th>
</tr>
</thead>
<tbody>
<tr>
<td>CLEAN (RED) flashing</td>
<td>10</td>
<td>Robot may be stuck on an obstacle. Move robot to a new location on a level surface.</td>
</tr>
<tr>
<td>DOCK (RED) flashing</td>
<td>6</td>
<td>Front bumper may be jammed. Clean the bumper and make sure it moves in and out freely.</td>
</tr>
<tr>
<td>CLEAN (BLUE) + DOCK (RED) solid</td>
<td>14</td>
<td>BotBoundary® error. Move your robot to a flat surface away from the magnetic boundary strip and try cleaning again.</td>
</tr>
<tr>
<td>CLEAN (RED) + DOCK (BLUE) flashing</td>
<td>7</td>
<td>Cliff sensor error. Move your robot to a new location and clean its cliff sensors.</td>
</tr>
<tr>
<td>CLEAN (RED) + DOCK (RED) flashing</td>
<td>9</td>
<td>Robot dust bin needs to be reinstalled. Insert the dust bin until it clicks in place.</td>
</tr>
<tr>
<td>DOCK (RED) + ! (RED) flashing</td>
<td>2</td>
<td>Side brush is stuck. Remove any debris from around the side brushes so they move freely.</td>
</tr>
<tr>
<td>CLEAN (RED) + DOCK (RED) + ! (RED) flashing</td>
<td>2</td>
<td>A drive wheel is stuck. Clean the wheels and remove any debris wrapped around the axles so they can move freely.</td>
</tr>
<tr>
<td>CLEAN (RED) + DOCK (BLUE) alternating</td>
<td>16</td>
<td>Robot is stuck. Move your robot to a new location and make sure the front bumper moves in and out freely.</td>
</tr>
<tr>
<td>CLEAN (BLUE) + ! (RED) flashing</td>
<td>2</td>
<td>Blockage in brushroll. Remove any debris from around the brushroll so that it can spin freely.</td>
</tr>
<tr>
<td>CLEAN (RED) + DOCK (BLUE) + ! (RED) flashing</td>
<td>21</td>
<td>Robot has encountered an error while booting. Please turn the power off and back on.</td>
</tr>
<tr>
<td>CLEAN (BLUE) + DOCK (RED) flashing</td>
<td>23</td>
<td>Make sure your dock indicator light turns blue to confirm your robot is placed on the dock correctly.</td>
</tr>
<tr>
<td>BATTERY ICON (RED) flashing</td>
<td>24</td>
<td>Battery is critically low and needs recharging. Please pick up your robot and place it on the dock. Make sure the dock indicator light turns blue to confirm your robot is placed on the base correctly.</td>
</tr>
<tr>
<td>CLEAN (RED) + ! (RED) alternating</td>
<td>2</td>
<td>Blockage in brushroll. Remove any debris from around the brushroll so that it can spin freely.</td>
</tr>
<tr>
<td>DOCK (RED) FLASHING + ! (RED) solid</td>
<td>26</td>
<td>Blockage in dust bin. Clear any debris and reinstall the dust bin, ensuring that it clicks into place.</td>
</tr>
<tr>
<td>DOCK (BLUE) + ! (RED) flashing</td>
<td>24</td>
<td>Robot has encountered an error while charging. Please make sure you are using the correct power cord for the dock.</td>
</tr>
<tr>
<td>CLEAN (RED) + ! (RED) flashing</td>
<td>3</td>
<td>Suction motor failure. Remove and empty the dust bin, clean the filters, and remove blockages.</td>
</tr>
<tr>
<td>CLEAN (BLUE) + DOCK (RED) + ! (RED) flashing</td>
<td>2</td>
<td>Wheel motor encoder failure. Please contact Shark Customer Service at 1-855-460-5423.</td>
</tr>
</tbody>
</table>

NOTE: To order replacement parts and filters, visit sharkaccessories.com.

For all other issues, please call Customer Service at 1-888-228-5531.
1. GRANT OF LICENSE. The SN APPS are licensed as follows:

1.1 Installation and Use. SharkNinja grants You the right to download, install, and use SN APPS on the specified platform. The SN APPS was designed and in connection with SharkNinja products with which the SN APPS are intended to operate (“SN Devices”).

1.2 Backup Copies. You may also make a copy of SN APPS downloaded and installed by You for backup and archival purposes.

2. DESCRIPTION OF OTHER RIGHTS AND LIMITATIONS.

2.1 Maintenance of Copyright Notices. You must not remove or alter any copyright notices on any and all copies of the SN APPS.

2.2 Distribution. You may not distribute copies of the SN APPS to third parties.

2.3 Prohibition on Reverse Engineering, Decompilation, and Disassembly. You may not reverse engineer, decompile, or disassemble and to the extent that such activity is expressly permitted by applicable law notwithstanding this limitation.

2.4 Rental. You may not rent, lease, or lend SN APPS without written permission from SharkNinja.

2.5 NOT FOR RESALE SOFTWARE. Applications identified as “Not for Resale” or “NFR,” may not be resold, transferred to another party, or otherwise used for any purpose other than demonstration, evaluation, and for archival purposes.

2.6 Support Services. SharkNinja may provide You with support services related to SN APPS (“Support Services”). Any supplemental software code provided to You as part of the Support Services shall be considered part of SN APPS and subject to the terms and conditions of this EULA.

2.7 Compliance with Applicable Laws. You must comply with all applicable laws regarding use of SN APPS.

3. UPDATES. SharkNinja may provide You with upgrades or updates to SN APPS. This EULA will govern any upgrades provided by SharkNinja that replace and/or supplement SN APPS, unless such upgrade is accompanied by a separate EULA, in which case the terms of that EULA will govern. If You decide not to download and use an upgrade or update provided by SharkNinja, You understand that You could put SN APPS at risk to serious security threats or cause SN APPS to become unusable or unstable.

4. DATA AND PRIVACY. SharkNinja is committed to ensuring your privacy by adhering to high standards of fairness and integrity. We are committed to keeping our customers informed about how we use the information you provide to us. Our use of SN APPS may be found at www.sharkclean.com/privacypolicy. By using SN APPS, You agree to our privacy practices described in SharkNinja’s Privacy Policy, as well as in separate notices given when an app, product, or service is purchased or downloaded. By using SN APPS or providing us with your personal information, You are accepting our practices, terms and conditions described in SharkNinja’s Privacy Policy. At all times your information will be treated in accordance with the SharkNinja Privacy Policy, which is incorporated by reference into this EULA and can be viewed at the following URL: http://www.sharkclean.com/privacy-policy.

5. THIRD-PARTY APPLICATION LIBRARIES AND EMBEDDED SOFTWARE.

5.1 You acknowledge that Ayla Networks, Inc. (“Ayla”) has provided certain application libraries that have been embedded into SN APPS (“Ayla Application Libraries”) and enables SN Devices to connect to the Ayla Cloud Service (“Ayla Embedded Software”).

5.2 You will not use the Ayla Application Libraries except as an incorporated portion of SN APPS, unmodified from the form provided to You.

5.3 You will not use the Ayla Embedded Software except as an incorporated portion of SN Devices, unmodified from the form provided to You.

5.4 You will not modify, adapt, translate, or create derivative works based on, or decompile, disassemble, reverse engineer, or otherwise attempt to derive the source code or underlying algorithms of, the Ayla Application Libraries or the Ayla Embedded Software.

5.5 SharkNinja retains all ownership of SN APPS (and the Ayla Application Libraries contained therein) and any software installed on SN Devices (including the Ayla Embedded Software) and only a license thereto is granted to You for use in connection with the SN APPS and SN Devices.

6. TERMINATION. Without prejudice to any other rights, SharkNinja may terminate this EULA if You fail to comply with the terms and conditions of this EULA. In such event, You must destroy all copies of SN APPS in your possession.

7. COPYRIGHT. All title, including but not limited to copyrights, in and to SN APPS and any copies thereof are owned by SharkNinja or its suppliers. All title and intellectual property rights in and to the content which is included in the provision of the services are the property of their respective owners and may be protected by applicable copyright or other intellectual property laws and treaties. This EULA grants You no rights to use such content. All rights not expressly granted are reserved by SharkNinja.

8. OPEN SOURCE SOFTWARE. You hereby acknowledge that SN APPS may contain software that is subject to “open source” or “free software” licenses (“Open Source Software”). The license granted by this EULA does not apply to Open Source Software contained in the SN APPS. Rather, the terms and conditions of the applicable Open Source license apply in such event. If You decide not to download and use an upgrade or update provided by SharkNinja, You understand that You could put SN APPS at risk to serious security threats or cause SN APPS to become unusable or unstable.

9. NO WARRANTIES. SharkNinja expressly disclaims any warranty for SN APPS, Ayla Application Libraries, or Ayla Embedded Software. SN APPS, Ayla Application Libraries, and Ayla Embedded Software are provided “as is” and without any express warranties of merchantability, noninfringement, fitness of a particular purpose, or title. SharkNinja does not warrant or assume responsibility for the accuracy or completeness of any information, text, graphics, links or other material contained in the SN APPS, Ayla Application Libraries, or Ayla Embedded Software. You acknowledge that use of the SN APPS, Ayla Application Libraries, or Ayla Embedded Software may be protected by applicable copyright or other intellectual property laws and treaties. This EULA grants You no rights to use such content. All rights not expressly granted are reserved by SharkNinja.

10. APPLICABLE LAW. If You have questions regarding this EULA, please contact SharkNinja at 89 A Street, Suite 100, Needham, MA 02494.
ONE (1) YEAR LIMITED WARRANTY

The One (1) Year Limited Warranty applies to purchases made from authorized retailers of SharkNinja Operating LLC. Warranty coverage applies to the original owner and to the original product only and is not transferable.

SharkNinja warrants that the unit shall be free from defects in material and workmanship for a period of one (1) year from the date of purchase when it is used under normal household conditions and maintained according to the requirements outlined in the Owner’s Guide, subject to the following conditions and exclusions:

What is covered by this warranty?

1. The original unit and/or non-wearable components deemed defective, in SharkNinja’s sole discretion, will be repaired or replaced up to one (1) year from the original purchase date.
2. In the event a replacement unit is issued, the warranty coverage ends six (6) months following the receipt date of the replacement unit or the remainder of the existing warranty, whichever is later. SharkNinja reserves the right to replace the unit with one of equal or greater value.

What is not covered by this warranty?

1. Normal wear and tear of wearable parts (such as foam filters, filters, etc.), which require regular maintenance and/or replacement to ensure the proper functioning of your unit, are not covered by this warranty. Replacement parts are available for purchase at sharkaccessories.com.
2. Any unit that has been tampered with or used for commercial purposes.
3. Damage caused by misuse (e.g., vacuuming up water or other liquids), abuse, negligent handling, failure to perform required maintenance (e.g., not cleaning the filters), or damage due to mishandling in transit.
4. Consequential and incidental damages.
5. Defects caused by repair persons not authorized by SharkNinja. These defects include damages caused in the process of shipping, altering, or repairing the SharkNinja product (or any of its parts) when the repair is performed by a repair person not authorized by SharkNinja.
6. Products purchased, used, or operated outside North America.

How to get service

If your appliance fails to operate properly while in use under normal household conditions within the warranty period, visit sharkclean.com/support for product care and maintenance self-help. Our Customer Service Specialists are also available at 1-888-228-5531 to assist with product support and warranty service options, including the possibility of upgrading to our VIP warranty service options for select product categories. Please register your product and have it with you when contacting Customer Service.

SharkNinja will cover the cost for the customer to send in the unit to us for repair or replacement. A fee of $24.95 (subject to change) will be charged when SharkNinja ships the repaired or replacement unit.

How to initiate a warranty claim

You must call 1-888-228-5531 to initiate a warranty claim. You will need the receipt as proof of purchase. A Customer Service Specialist will provide you with return and packing instruction information.

How state law applies

This warranty gives you specific legal rights, and you also may have other rights that vary from state to state. Some states do not permit the exclusion or limitation of incidental or consequential damages, so the above may not apply to you.

PLEASE READ CAREFULLY AND KEEP FOR FUTURE REFERENCE.

This Owner’s Guide is designed to help you keep your Shark IQ Robot® running at peak performance.

SharkNinja Operating LLC
US: Needham, MA 02494
CAN: Ville St-Laurent, QC H4S 1A7
1-888-228-5531
sharkclean.com

Illustrations may differ from actual product. We are constantly striving to improve our products; therefore the specifications contained herein are subject to change without notice.

For SharkNinja U.S. Patent information, visit sharkninja.com/uspatents
FCC WARNINGS
This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to parts 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This Device complies with part 15 of the FCC rules. Operation is subject to the following conditions:
1. This device may not cause harmful interference
2. This device must accept any interference received, including interference that may cause undesired operation.
Changes or modifications not expressly approved by the party responsible for compliance could void the user’s authority to operate this device.

BATTERY REMOVAL AND DISPOSAL
This product uses a battery. When the battery no longer holds a charge, it should be removed from the vacuum and recycled. DO NOT incinerate or compost the battery.

When your lithium-ion battery needs to be replaced, dispose of it in accordance with local ordinances or regulations. In some areas, it is illegal to place spent lithium-ion batteries in the trash or in a municipal solid waste stream. Return spent battery to an authorized recycling center or to retailer for recycling. Contact your local recycling center for information on where to drop off the spent battery.

For more information on battery removal for disposal, please visit sharkclean.com/batterysupport.

The RBRC™ (Rechargeable Battery Recycling Corporation) seal on the lithium-ion battery indicates that the costs to recycle the battery at the end of its useful life have already been paid by SharkNinja. In some areas, it is illegal to place spent lithium-ion batteries in the trash or municipal solid waste stream and the RBRC program provides an environmentally conscious alternative.

RBRC, in cooperation with SharkNinja and other battery users, has established programs in the United States and Canada to facilitate the collection of spent lithium-ion batteries. Help protect our environment and conserve natural resources by returning the spent lithium-ion battery to an authorized SharkNinja service center or to your local retailer for recycling. You may also contact your local recycling center for information on where to drop off the spent battery, or call 1-800-798-7398.

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