**IMPORTANT SAFETY INSTRUCTIONS**

**HOUSEHOLD USE ONLY**

To reduce the risk of electric shock, this vacuum cleaner has a polarized plug (one blade is wider than the other). As a safety feature, this plug will fit into a polarized outlet only one way. If the plug does not fit fully into the outlet, reverse the plug. If it still does not fit, contact a qualified electrician. **DO NOT** force into outlet or try to modify to fit.

**WARNING**

**TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK OR INJURY:**

**GENERAL WARNINGS**
- Your vacuum cleaner may consist of a motorized nozzle, wand, hose, and/or vacuum pod. This device contains electrical connections, electrical wiring, and moving parts that potentially present risk to the user.
- Use only identical replacement parts.
- Carefully observe and follow the instructions provided below to avoid improper use of the appliance. **DO NOT** use the vacuum for any purpose other than those described in this manual.
- Before use, carefully inspect all parts for any damage. **DO NOT** use if any parts are damaged.
- The use of an extension cord is **NOT** recommended.
- This vacuum cleaner contains no serviceable parts.

**USE WARNINGS**
- **DO NOT** allow the appliance to be used by children. Close supervision is necessary when used near children. This is not a toy.
- Always turn off the vacuum cleaner before connecting or disconnecting any motorized nozzles or other accessories.
- **DO NOT** handle plug or vacuum cleaner with wet hands.
- **DO NOT** use without filters in place.

**SAVE THESE INSTRUCTIONS**

**READ ALL INSTRUCTIONS BEFORE USE**

- Only use Shark® branded filters and accessories. Failure to do so will also void the warranty.
- **DO NOT** damage the power cord:
  - a) **DO NOT** pull or carry vacuum cleaner by the cord or use the cord as a handle.
  - b) **DO NOT** unplug by pulling on cord. Grasp the plug, not the cord.
  - c) **DO NOT** run the vacuum cleaner over the power cord, close a door on the cord, pull the cord around sharp corners, or leave the cord near heated surfaces.
- **DO NOT** put any objects into nozzle or accessory openings. **DO NOT** use with any opening blocked; keep free of dust, lint, hair, and anything that may reduce airflow.
- **DO NOT** use if nozzle or accessory airflow is restricted. If the air paths or other than those described in this manual.
- Keep nozzle and all vacuum openings away from hair, face, fingers, uncovered feet, or loose clothing.
- **DO NOT** use vacuum cleaner that is not working as it should, or has been dropped, damaged, left outdoors, or dropped into water.
- Use extra care when cleaning on stairs.

- **DO NOT** leave the vacuum cleaner unattended while plugged in.
- When powered on, keep the vacuum cleaner moving over the carpet surface at all times to avoid damaging the carpet fibers.
- **DO NOT** place vacuum cleaner on unstable surfaces such as chairs or tables.
- Your Shark® vacuum may not be designed to stand up on its own. When taking a break from cleaning, you may need to lean it against furniture or a wall, or lay it flat on the floor. Using the vacuum for an application where the unit lacks stability may result in personal injury.
- **DO NOT** use to pick up:
  - a) Liquids
  - b) Large objects
  - c) Hard or sharp objects (glass, nails, screws, or coins)
  - d) Large quantities of dust (drywall dust, fireplace ash, or embers)
  - e) Smoking or burning objects (hot coals, cigarette butts, or matches)
  - f) Flammable or combustible materials (lighter fluid, gasoline, kerosene)
  - g) Toxic materials (chlorine bleach, ammonia, or drain cleaner)

**SAVE THESE INSTRUCTIONS**

- **DO NOT** use in the following areas:
  - a) Poorly lit areas
  - b) Wet or damp surfaces
  - c) Outdoor areas
  - d) Spaces that are enclosed and may contain explosive or toxic fumes or vapors (lighter fluid, gasoline, kerosene, paint, paint thinners, mothproofing substances, or flammable dust)
- Turn off all controls before plugging in or unplugging the vacuum.
- Unplug from electrical outlet when not in use and before any maintenance or cleaning.
- Hand wash with water only. Washing with cleaning chemicals could damage the unit.
- During cleaning or routine maintenance, **DO NOT** cut anything other than hair, fibers, or string wrapped around the brushroll.
- Allow all filters to air-dry completely before replacing in the vacuum to prevent liquid from being drawn into electric parts.
- Make sure the dust cup and all filters are in place after routine maintenance.
- If provided, secure the power cord around the two cord hooks during storage.
1. Lower the vacuum body onto the power nozzle.
2. Connect the nozzle hose from the vacuum body to the power nozzle.
3. Slide the handle assembly into the vacuum body.
4. Secure the handle assembly in place with included nut and bolt.
5. Insert the extension wand into the top of the nozzle hose. Store the dusting brush on the tool caddy on the back of the vacuum.
6. Attach the flexible hose:
   a) Snap hose into swivel connector
   b) Route hose through anti-tip hook to prevent vacuum from tipping
   c) Run hose over upper holder
   d) Insert hose securely into extension wand

**IMPORTANT:** The flexible hose must be securely attached to the extension wand to enable suction to reach the floor nozzle.

For proper operation, ensure all parts are firmly clicked into place.

---

**USING YOUR VACUUM**

**SETTINGS**

- **= Carpet Cleaning**
- **I = Bare Floor**
- **O = OFF**

Select surface setting:

- **O** Power Off
- **I** Bare Floor
  - For bare floors and small area rugs.
- **II** Carpet
  - For carpets.

**BRUSHROLL INDICATOR LIGHT**

**WHAT DOES THE BRUSHROLL INDICATOR LIGHT MEAN?**

- **Solid Green:** The brushroll is on and working as it should.
- **Solid Red:** There is a jam in the brushroll area. Turn your vacuum off and remove the blockage.
- **No Light:** The vacuum is off. To turn it on, set the power selector switch to either Carpet Cleaning (II) or Bare Floor (I) mode.

**SUCTION CONTROL**

Adjust suction with the suction release valve on the end of the flexible hose. Slide the valve open to reduce suction to increase maneuverability on carpets. Close the valve for maximum suction when vacuuming bare floors.

**INDICATOR LIGHT**

**Plug power cord into outlet. Place foot on floor nozzle and tilt handle back.**

---

sharkclean.com sharkclean.com
USING THE FLEXIBLE HOSE

For maximum cleaning reach, remove extension from vacuum body. For shorter reach, remove flexible hose from top of extension wand.

Attach desired accessory to the wand or flexible hose.

EMPTYING THE DUST CUP

IMPORTANT: Unplug the power cord before performing any maintenance.

Lift the dust cup off the vacuum body by pulling up on the release latches on the sides of the dust cup handle.

Hold dust cup over a trash bin and press the bottom Dust Cup Release latch.

CLEANING THE FILTERS

Regularly clean and replace your filters to keep your vacuum’s suction power optimal.

IMPORTANT: DO NOT use soap when cleaning the filters.

CLEAN PRE-MOTOR FILTERS EVERY 3 MONTHS

With the dust cup removed, take out the foam and felt filters, and rinse with water. Allow filters to air-dry completely before reinstalling. Tap loose dirt off filters between washes as needed.

CLEAN HEPA FILTER EVERY YEAR

To access the HEPA filter, reach under the grill, pull the latch forward, and pull the grill away from the vacuum. Remove and rinse the HEPA filter with water only. Allow filter to air-dry completely before reinstalling.

RESET MOTOR THERMOSTAT

If the thermostat overheats, turn off and unplug the vacuum. Empty the dust cup and clean filters if needed. Check hoses and all other openings, and clear any blockages. Wait 45 minutes for vacuum to cool, then plug in and turn on power.
NOTE: Remove dust cup, wand, and floor nozzle and check all dust cup intake openings.

**NOTE:** Remove the handle assembly and check for blockages.

Remove dust cup assembly and empty dust cup. Disconnect the flexible hose. Check air duct behind dust cup for clogs. Clear any obstructions before replacing dust cup assembly.

Remove flexible hose from both the vacuum body and extension wand. Inspect the length of the hose for clogs.

Place vacuum on the floor to expose brushroll. Check opening behind the brushroll for clogs and clear away any obstructions. To clean the brushroll, use scissors to carefully cut away threads, hair, or other debris that might be trapped in the bristles.

Place vacuum flat on the floor. Remove nozzle hose and clear away any clogs.

**CHECKING FOR BLOCKAGES**

**FLEXIBLE HOSE**

**DUST CUP AIR DUCT**

**INTAKE OPENING BEHIND THE BRUSHROLL**

**FLOOR NOZZLE HOSE CONNECTOR**

**TROUBLESHOOTING**

**Vacuum is not picking up dirt. No suction or light suction.**
- Check filters to see if they need cleaning. Follow instructions for rinsing and drying the filters before reinstalling. See Cleaning the Filters for more information.
- Dust cup may be full; empty dust cup.
- Check hoses, hose connections, nozzle, and accessories for blockages; clear blockages if required.
- Close the suction release on the flexible hose to increase suction power.
- If dust cup is empty, and attachment inlets are clear, check for other blockages. See Checking for Blockages for more information.

**Vacuum lifts area rugs.**
- Suction is powerful. Take care when vacuuming area rugs or rugs with delicately sewn edges. Open the suction release on the flexible hose to decrease suction power.

**Brushroll is jammed or has shut off.**
- Immediately turn off and unplug vacuum, disconnect the nozzle, and remove blockage before reconnecting and turning vacuum back on. See Checking for Blockages for more information.

**Vacuum turns off on its own or indicator light flashes red.**
This vacuum is equipped with a motor-protective thermostat. If your vacuum overheats, the thermostat will automatically turn the suction motor off. Perform the following steps to restart the thermostat:
1. Turn vacuum off and unplug it.
2. Empty dust cup and clean filters.
3. Check for blockages in hoses, accessories, and inlet openings.
4. Allow unit to cool for a minimum of 45 minutes.
5. Plug in vacuum and turn it on.

Note: If vacuum still does not start, contact Customer Service at: 1-800-798-7398.
FIVE (5) YEAR LIMITED WARRANTY

The Five (5) Year Limited Warranty applies to purchases made from authorized retailers of SharkNinja Operating LLC. Warranty coverage applies to the original owner and to the original product only and is not transferable.

SharkNinja warrants that the unit shall be free from defects in material and workmanship for a period of five (5) years from the date of purchase when it is used under normal household conditions and maintained according to the requirements outlined in the Owner’s Guide, subject to the following conditions and exclusions:

What is covered by this warranty?
1. The original unit and/or non-wearable components deemed defective, in SharkNinja's sole discretion, will be repaired or replaced up to five (5) years from the original purchase date.
2. In the event a replacement unit is issued, the warranty coverage ends six (6) months following the receipt date of the replacement unit or the remainder of the existing warranty, whichever is later. SharkNinja reserves the right to replace the unit with one of equal or greater value.

What is not covered by this warranty?
1. Normal wear and tear of wearable parts (such as foam filters, HEPA filters, pads, etc.), which require regular maintenance and/or replacement to ensure the proper functioning of your unit, are not covered by this warranty. Replacement parts are available for purchase at sharkaccessories.com.
2. Any unit that has been tampered with or used for commercial purposes.
3. Damage caused by misuse (e.g., vacuuming up water or other liquids), abuse, negligent handling, failure to perform required maintenance (e.g., not cleaning the filters), or damage due to mishandling in transit.
4. CONSEQUENTIAL AND INCIDENTAL DAMAGES.
5. Defects caused by repair persons not authorized by SharkNinja. These defects include damages caused in the process of shipping, altering, or repairing the SharkNinja product (or any of its parts) when the repair is performed by a repair person not authorized by SharkNinja.
6. Products purchased, used, or operated outside North America.

How to get service
If your appliance fails to operate properly while in use under normal household conditions within the warranty period, visit sharkclean.com/support for product care and maintenance self-help. Our Customer Service Specialists are also available at 1-800-798-7398 to assist with product support and warranty service options, including the possibility of upgrading to our VIP warranty service options for select product categories.

SharkNinja will cover the cost for the customer to send in the unit to us for repair or replacement. A fee of $24.95 (subject to change) will be charged when SharkNinja ships the repaired or replacement unit.

How to initiate a warranty claim
You must call 1-800-798-7398 to initiate a warranty claim. You will need the receipt as proof of purchase. A Customer Service Specialist will provide you with return and packing instruction information.

How state law applies
This warranty gives you specific legal rights, and you also may have other rights that vary from state to state. Some states do not permit the exclusion or limitation of incidental or consequential damages, so the above may not apply to you.

TECHNICAL SPECIFICATIONS
Voltage: 120V, 60Hz
Watts: 1200W
Amps: 10A

TIP: You can find the model and serial numbers on the QR code label which is located on the bottom of the back of the vacuum body.

REGISTER YOUR PURCHASE
registryyourshark.com
Scan QR code using mobile device

RECORD THIS INFORMATION
Model Number: ________________________
Serial Number: ________________________
Date of Purchase: ________________________
(Keep receipt)
Store of Purchase: ________________________

Benefits of registering your product and creating an account:
• Get easier, faster product support and access to warranty information
• Access troubleshooting and product care instructions
• Be among the first to know about exclusive product promotions

TIP: You can find the model and serial numbers on the QR code label which is located on the bottom of the back of the vacuum body.
PLEASE READ CAREFULLY AND KEEP FOR FUTURE REFERENCE.

This Owner's Guide is designed to help you get a complete understanding of your new Shark® Navigator™ Swivel Plus Upright Vacuum.

SharkNinja Operating LLC
US: Needham, MA 02494
CAN: Ville St-Laurent, QC H4S 1A7
1-800-798-7398
sharkclean.com

Illustrations may differ from actual product. We are constantly striving to improve our products; therefore the specifications contained herein are subject to change without notice.

For SharkNinja U.S. Patent information, visit sharkninja.com/uspatents

© 2018 SharkNinja Operating LLC. SHARK and SHARK NAVIGATOR are registered trademarks of SharkNinja Operating LLC. NAVIGATOR is a trademark of SharkNinja Operating LLC.